

## Twin River Event Center Policies

The following is an overview of the policies at the Twin River Event Center

### SMOKING

Smoking is strictly prohibited in the Event Center. Guests are not allowed to smoke in the Event Center. Electronic cigarettes are prohibited.

### PROHIBITED ITEMS

The following items are strictly prohibited in the Event Center: weapons, firearms, fireworks and or other threatening objects; illegal substances; bags larger than 12x12x6, backpacks and boxes; coolers and containers; bullhorns, whistles, noisemakers, confetti and beach balls; and banners and signs.

### Camera/Video Policy

Camera/Video policies will be set on an event basis per the show guidelines. Twin River Center will enforce the policy established for each show. Phone cameras are generally allowed, however, flash and professional photography may be prohibited. Cameras will be considered professional if they have a detachable lens.

### GENERAL GUEST POLICIES

The following are additional general guest policies applicable for all events at the Twin River Event Center.

#### Guest Conduct

Guests who are found guilty of public intoxication, using offensive language, throwing objects, standing on chairs or any other behavior deemed by Twin River Management as disruptive or dangerous in nature, are subject to ejection from the venue.

Any guests found carrying a weapon, firearm fireworks and or other threatening object should be brought to the immediate attention of an employee or uniformed officer.

Twin River is not responsible for lost or stolen items. Patrons can check with the coat room at the lost and found as any items found will be housed here.

Only guests 21 years of age or older may purchase and consume alcoholic beverages in the venue.

Be advised that patrons have the right to stand and could potentially obstruct sight lines of the stage.

Each guest (including children two years and older) entering the Event Center for any type of ticketed event must have a ticket or the proper event credentials. If guests experience a problem with their tickets (i.e., lost or stolen tickets, etc.) they should be directed to the Box Office.

Guests entering the Event Center must enter through the West Lobby, where a visual inspection may be conducted.

Loitering in or near the Box Office is prohibited. Only those persons with the intent to attend the event or buy tickets to an event may stand in the lobby.

Tickets for Twin River Event Center events are sold at the 2nd Floor Players Club, at local Ticketmaster outlets, by calling Ticketmaster at 800-745-3000, or via the internet at [ticketmaster.com](http://ticketmaster.com). Tickets purchased by any other means are not recommended or guaranteed. The resale of tickets on Twin River Casino property is strictly forbidden.

Standing on chairs, sitting on seat backs, and placing feet on chair backs is prohibited.

Standing in restricted areas while an event is in progress is prohibited.

General Guest Policies at the Twin River Event Center can be adjusted at any time under the direction of Management.