

Twin River Event Center Policies

The following is an overview of the policies at the Twin River Event Center

SMOKING

Smoking is strictly prohibited in the Event Center. Guests are not allowed to smoke in the Event Center. Electronic cigarettes are prohibited.

PROHIBITED ITEMS

The following items are strictly prohibited in the Event Center: weapons, firearms, fireworks and or other threatening objects; illegal substances; bags larger than 12x12x6, backpacks and boxes; coolers and containers; bullhorns, whistles, noisemakers, confetti and beach balls; and banners and signs.

CAMERAS/RECORDING EQUIPMENT

All flash photography, video recorders, digital cameras and electronic devices with recording capabilities and professional lens cameras such as lens cameras with at least 3 inches are strictly prohibited in the Event Center.

GENERAL GUEST POLICIES

The following are additional general guest policies applicable for all events at the Twin River Event Center.

- Any guests found carrying a weapon, firearm fireworks and or other threatening object should be brought to the immediate attention of an employee or uniformed officer.
- Only guests 21 years of age or older may purchase and consume alcoholic beverages in the venue.
- Everyone must sit/stand in the location that matches the seat, section, row and number designation on their ticket. Only one person is allowed to occupy a chair at a time.
- Each guest (including children two years and older) entering the Event Center for any type of ticketed event must have a ticket or the proper event credentials. If guests experience a problem with their tickets (i.e., lost or stolen tickets, etc.) they should be directed to the Box Office.
- Guests entering the Event Center must enter through the West Lobby, where a visual inspection may be conducted.
- Loitering in or near the Box Office is prohibited. Only those persons with the intent to attend the event or buy tickets to an event may stand in the lobby.
- Tickets for Twin River Event Center events are sold at the 2nd Floor Players Club, at local Ticketmaster outlets, by calling Ticketmaster at 800-745-3000, or via the internet at [ticketmaster.com](https://www.ticketmaster.com). Tickets purchased by any other means are not recommended or guaranteed. The resale of tickets on Twin River Casino property is strictly forbidden.
- Standing on chairs, sitting on seat backs, and placing feet on chair backs is prohibited.
- Standing in the aisles, accessible platforms, or other restricted areas while an event is in progress is prohibited.
- General Guest Policies at the Twin River Event Center can be adjusted at any time under the direction of Management.