



Here are answers to some of our most frequently asked questions:

Q. What is a Casino Host?

A. A Casino Host acts in the capacity of your liaison and seeks to recognize as many players as possible and offer them as many amenities in which they may have earned or have qualified for during recent visits to the property.

Q. What types of amenities are there?

A. Every property has its own unique offerings, but amenities which are commonly offered are various complimentary items, such as food and beverage comps, retail comps, private or special event invitations, show tickets to various venues, such as the Twin River Event Center or Catch a Rising Star comedy club. There may be other offers such as preferred seating to the Lighthouse Stage, or preferred seating for any of our restaurants; Fred and Steve's Steakhouse or Fado Irish Pub & Restaurant. A host may also recognize a player for their loyalty and may find that a player has earned additional privileges, such as access to VIP Lounge, VIP parking, or access to offsite events such as tickets to the Dunkin Donut Center for various events. Guests may even earn a VIP Club membership; our very own "Club 100". The favorite amongst our "VIP" players is the bonus play they receive in return for their consistent play and loyalty to the property.

Q. What do you have to do or play to be considered a "VIP" member?

A. Every property has their own criteria in which they identify new and existing players as a "VIP". Here at Twin River, in order to be considered a VIP you must be capable of earning a minimum 300 points per trip. You must also frequent the property at least 3 times per month. Of course many of our "VIP" players play more often than 3 times a month and earn many more points per trip. There are several levels of "VIP" status but the criteria here will certainly get you recognized. At this level, you can expect to be appointed your own Casino Host.

Q. How do I find a Casino Host?

A. If you feel you meet the minimum criteria, you may also visit our Host Office located in the High Limit Slot Area closest to the North Entrance and next to our Twin River Rewards Store. You may also contact the Host Department by calling 877-827-4837 (877-82-River), the toll free line and ask to speak to any of our available Hosts.